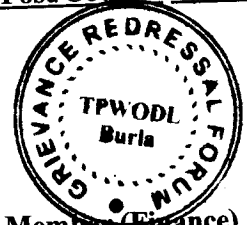


Grievance Redressal Forum
TPWODL, BURLAQuarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/DED/ (Final Order)/1923(4)

Date: 24.09.2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

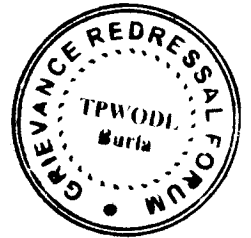
1	Case No.	BRL/574/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Bibhuti Bhusan Patel At/Po-Jharagogua, Ps-Laimura, Dist- Deogarh-768108	4140-0106-0137/ 4140-0103-1672	9337900559	
3	Respondent/s	SDO(Electrical), Deogarh & EE(Elect.),DED,Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Parposi, Tileibani, TPWODL, Deogarh.

Appeared

For the Complainant- Bibhuti Bhusan Patel

For the Respondent - SDO(Elect.), Deogarh, TPWODL.



GRF Case No- BRL/574/2024

(1) Bibhuti Bhusan Patel

At/Po-Jharagogua,

Ps-Laimura,

Dist- Deogarh-768108

Consumer No.- 4140-0106-0137/4140-0103-1672

COMPLAINANT

VRS

(1) SDO(Elect.), Deogarh, TPWODL

& EE(Elect.), DED, Deogarh

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already been handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

**Grievance Redressal Forum
TPWODL, Burla - 768017**

(A.P. Saha)

Member (Finance)
Member

**Grievance Redressal Forum
TPWODL, Burla - 768017**

(A.K. Satpathy)

President
President

**Grievance Redressal Forum
TPWODL, Burla - 768017**

Copy to: - (1) Bibhuti Bhusan Patel, At/Po-Jharagogua,,Ps-Laimura,Dist- Deogarh-768108.

(2) Sub-Divisional Officer (Elect.), Deogarh,TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM,
 Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.
 E-mail: grf.burla@tpwesternodisha.com
GRIEVANCE REDRESSAL FORUM

5/7/2024

Received

Complaint No. 40/41 No..... Consumer No. ① 41400106-0137
 Dt..... ② 4140-0103-1672
TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Bibhuti Bhusan Patel
 S/O - Jogeswar Patel. 9337900559
 AT/PO - Pharagoga, K. Laimura
 Dist - Deogarh 768108

(2) The local office/designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S.D.O. TPWODL Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

① କର୍ତ୍ତୃକାରୀ - 41400106-0137 ଥିବା ଜିଲ୍ଲା ଜି.ନଂ. 105733-07
 ଆସିଥିବା 1 ବର୍ଷ ଜିଲ୍ଲା ସମ୍ପର୍କିତ କାର୍ଯ୍ୟ ମଧ୍ୟ ଚାଲି ନାହିଁ । 1 ବର୍ଷ 0329
 ଠିକ୍ କାର୍ଯ୍ୟ ହେଉ । ତଦ୍ୱାରା ବର୍ଷ କାର୍ଯ୍ୟ ଜାରି କରିବା କରାଯାଉ ।

② No- 4140-0103-1672 ଥିବା ଜିଲ୍ଲା ଜି.ନଂ. 36562-00 ଆସିଥିବା
 କାର୍ଯ୍ୟ ଦ୍ରୁତ କରି ଆଣିବା କାର୍ଯ୍ୟ ଆଣିଥିବା । କାର୍ଯ୍ୟ ଦ୍ରୁତ କରି ଆଣିବା

(4) Relief sought. କର୍ତ୍ତୃକାରୀ କରାଯାଉଥିବା 1 ବର୍ଷ କାର୍ଯ୍ୟ ଜିଲ୍ଲା ଜି.ନଂ. 268 କରାଯା
 ପୂର୍ଣ୍ଣାବଳୀ ହେବା ପାଇଁ ଦ୍ରୁତ କାର୍ଯ୍ୟ ଆଣିବା କାର୍ଯ୍ୟ ଆଣିବା
 ଅନୁରୋଧ ।

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Rampur
 Date: - 29/8/2024

Bibhuti Bhusan Patel
Signature of the Applicant

* Please add additional sheets if necessary